

Wraparound Care **Parent Information** **Booklet**

At Bilton C of E Juniors



Specialists in PE, Sport and Physical Activity.

Contents

1. Welcome
2. About Sprint Active Education
3. Our Mission
4. Our Core Values
5. Why We're the Number 1 Choice
6. When We Operate
7. Our Staff
8. Schedule Of Activities
9. Breakfast & After School Clubs
10. Food & Drink
11. Drop Off & Collection
12. Running Late
13. Behaviour Expectations
14. First Aid & Incidents
15. Safeguarding
16. Holiday Camps
17. How To Book
18. Payment Options
19. Cancellations & Refunds
20. Contact Details
21. Parent Portal
22. FAQs
23. Testimonials
24. Our Promise To You

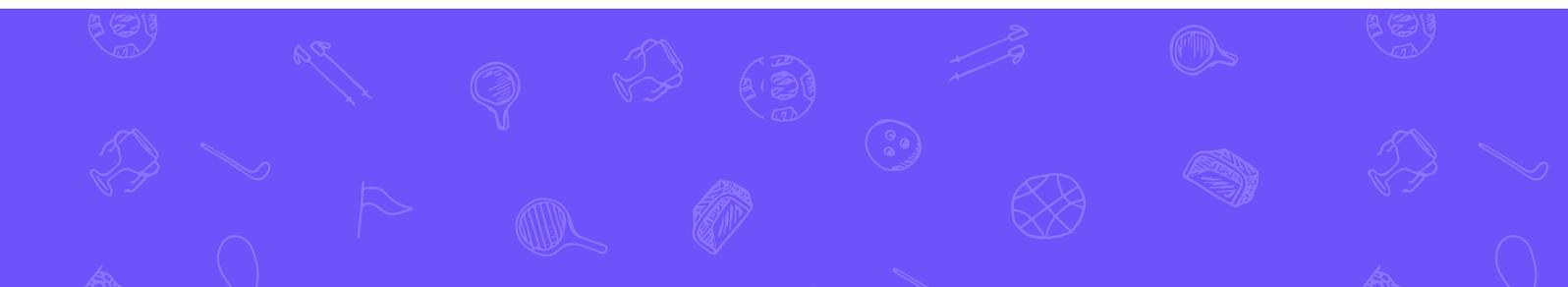


Welcome

We're delighted to welcome you to Sprint Active Education's wraparound care service. Whether your child is joining us in the morning before school or winding down at our afterschool sessions, our aim is simple: to provide a safe, fun, and enriching environment where your child feels happy, supported, and inspired. We know how important it is to trust the people caring for your child. That's why we go the extra mile to offer a reliable, structured service that works around your family life—so you can feel confident knowing your child is in great hands

About Sprint Active Education

Sprint Active Education is a specialist provider of school-based childcare and enrichment services across the Midlands. We work with over 100 schools and nurseries, offering everything from PE lessons and holiday camps to wraparound care. Our programmes are designed to get children moving, thinking, creating, and smiling. With a background in education, sports, and child development, we understand what makes children thrive. Our wraparound care is Ofsted-registered and built on our commitment to safety, quality, and fun.



Drop Off & Collection

- ✔ Drop-off: Parents/carers must sign children in at Breakfast Club.
- ✔ Collection: Children are collected from their class at school by our staff and signed in.
- ✔ Pick-up: An authorised adult must sign children out. If someone else is collecting your child, please inform us in advance.

This process ensures every child is accounted for and safely transitioned between home, school, and club.

Running Late

If you're running late:

- ✔ Please call the club mobile number (provided at registration) as soon as possible.
- ✔ We understand occasional delays. If lateness becomes frequent, a late fee may be applied to help cover additional staffing time.

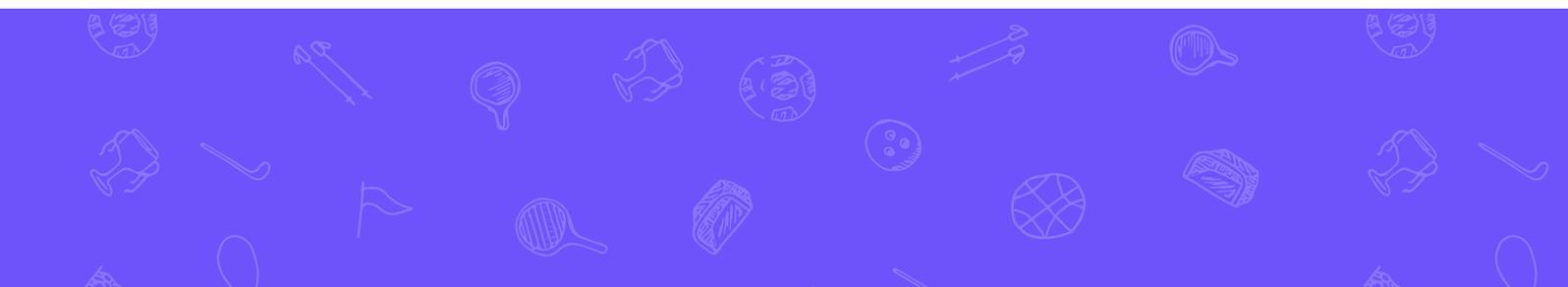
Behaviour Expectations

We create a kind, respectful, and inclusive environment.

We promote:

- ✔ Positive choices and encouragement
- ✔ Clear, age-appropriate boundaries
- ✔ Praise for teamwork, kindness, and effort

In the rare event of ongoing behavioural issues, we'll work with you and the school to put supportive strategies in place.



How To Book

Booking your sessions is quick and easy:

- ✓ Visit www.sprintactive.co.uk and locate book now
- ✓ Create your account or log into your account
- ✓ Select your requirements and complete the checkout process
- ✓ You'll receive an instant confirmation email

Need help? Our friendly team are just a call or email away.

Payment Options

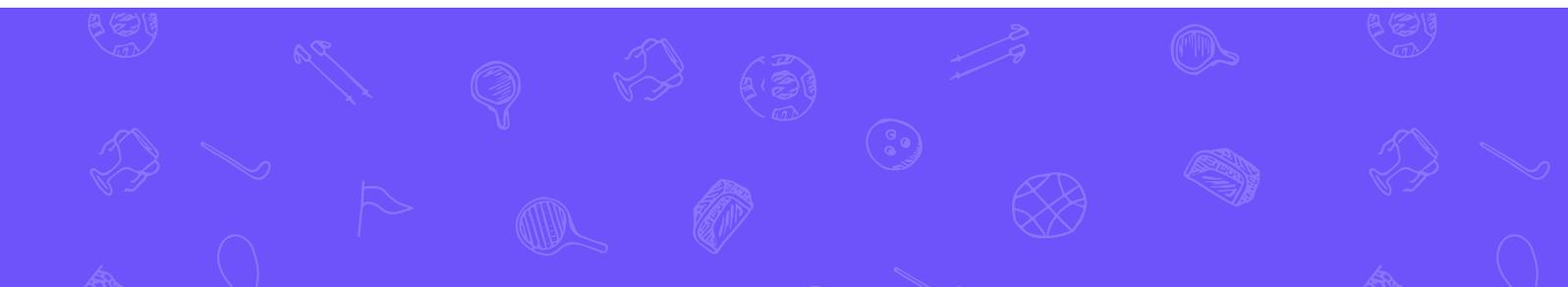
We offer flexible payment methods to make booking simple:

- ✓ Debit/Credit Card
- ✓ Childcare Vouchers
- ✓ Tax-Free Childcare
- ✓ Monthly payment plans (on request, for regular bookings)

All sessions must be paid in advance. If you need support with payment options, please contact us—we're happy to help.

Cancellations & Refunds

- ✓ Cancel with 2 weeks notice: eligible for a refund
- ✓ Cancel 48 hours in advance: eligible for credit
- ✓ Less than 48 hours: session is non-refundable (unless in exceptional cases)
- ✓ If we need to cancel a session, we'll offer you a full refund or reschedule



Testimonials

“My son skips into Sprint every day! The staff are wonderful and the sessions are so creative. It’s been a game-changer for our mornings.” — [Parent, Wolverhampton](#)

“As a school, we’ve seen the positive impact Sprint has had on our pupils and families. Highly professional and reliable.” — [Headteacher, West Midlands](#)

Our Promise To You

At Sprint Active Education, we stand by our commitments to you and your child:

- ✓ Safety first—always
- ✓ Friendly, well-trained staff
- ✓ A fun and nurturing environment
- ✓ Clear communication and support
- ✓ Flexible bookings and payment options
- ✓ A consistent, trusted service

